Samir Magdy

Full-Stack Developer

CONTACT

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SKILLS

Languages: PHP, JavaScript, TypeScript
Front-end: React.js, Bootstrap5, Tailwind CSS
Back-end: Laravel, Next.js (Secondary), MySQL
Misc: Git/GitHub, Linux, API integration

CERTIFICATES

Building Web Applications in PHP

University of Michigan

Web Design for Everybody

University of Michigan

Programming with JavaScript

Meta

Full-Stack Development: Laravel

CLS Learning Solutions, Cairo.

WORK EXPERIENCE

Personal/Freelance Development | 2024 - Present

- Built websites using Laravel and Next.js frameworks with TailwindCSS, Vanilla CSS and Bootstrap5
- Implemented user authentication, contact forms, and API dashboard functionality
- Developed MySQL database integrations using SQL and framework ORMs
- Deployed projects to live environments and managed repositories on GitHub

Technical Support Specialist | Vodafone HBB | 2022 - 2024
Vodafone, UK

- Provided technical support to customers by troubleshooting and resolving hardware, software and network related issues.
- Developed efficient solutions for customer inquiries, complaints and requests using analytical problem solving skills.

Customer Service Specialist | 2018-2022
IKEA, EG

- Maintained high standards of accuracy while managing end-to-end customer transactions, including purchases, returns, and exchanges.
- Assisted customers with product selection by providing detailed information about available products and services.

Technical Support Advisor | Verizon | 2016-2018
Teleperformance

- Successfully troubleshooted network, software and hardware issues with Verizon customers mobile devices.
- Processed billing, disputes, and exchanges and more in an accurate and efficient manner.

EDUCATION

Modern English School, Cairo | Graduation Year – 2011 | I.G.C.S.E's